

Cambridge International Examinations

Cambridge International Advanced Subsidiary and Advanced Level

CANDIDATE NAME			
CENTRE NUMBER		CANDIDATE NUMBER	

TRAVEL AND TOURISM

9395/32

Paper 3 Destination Marketing

May/June 2017

1 hour 30 minutes

Candidates answer on the Question Paper.

No Additional Materials are required.

READ THESE INSTRUCTIONS FIRST

Write your Centre number, candidate number and name on all the work you hand in.

Write in dark blue or black pen.

You may use an HB pencil for any diagrams or graphs.

Do not use staples, paper clips, glue or correction fluid.

DO NOT WRITE IN ANY BARCODES.

Answer all questions.

All the Figures referred to in the questions are contained in the Insert.

The number of marks is given in brackets [] at the end of each question or part question.



Question 1

Refer to Fig. 1 (Insert), the brand development strategy for the city of Cork in the Republic of Ireland. Ireland is a country in Western Europe.

(a)	Describe two market analysis tools or techniques that will allow the tourism authorities to define the tourism market in Cork.
	1
	2
	[4]

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(b)	Discuss the likely role of each of the key stakeholders in the destination branding process for Cork.
	[9]

(c)	Evaluate how reviewing the marketing mix as part of 'brand refinement' will benefit tourism providers in Cork.
	[12]

[Total: 25]

Question 2

Refer to Fig. 2 (Insert), information about Mauritius, an island destination in the Indian Ocean.

(a)	Explain two ways a destination, such as Mauritius, might use visitor profiling.	
	1	
	2	
		ſΔ

(b)	Assess the importance of an island, such as Mauritius, providing a consistent representation of itself as a destination.
	[O]

experiences of the destination.

[Total: 25]

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